

# Garden ResQ Guarantee

Your Garden-ResQ product is backed by a 1 year guarantee against manufacturing defects. In order for your guarantee to be validated, please complete this form and return it us via fax on fax number 086 611 7102. In the interests of your families' safety, this unit must be installed by a registered electrician. We will repair or replace any defective part free of cost for a period of twelve months from the date of purchase of the product, given fair wear and tear.

Please retain your invoice as proof of purchase. This purchase is not transferable

Garden-ResQ will not be held responsible or liable for any damages, whether to property or life, caused by the unit or a unit that has not been installed as per our recommendations.

This guarantee covers faulty workmanship on the purchased unit and does not cover any accessory, process or products not supplied by Garden-ResQ Grey Water Systems. Garden ResQ will not be responsible for any costs in connection with freight or postage, or for the expenditure to dismantle the product, replace the part in position and re-assemble the product

**IMPORTANT:** If for some reason the unit needs to be returned for warranty purposes PLEASE wash and disinfect the unit thoroughly to protect our service staff from exposure to unknown substances, bacteria and pathogens. Should the unit be received in an un-cleaned state, a charge will be levied for disinfecting the product prior to any service.

## Owners Details

Purchasers Name: \*

Installation Address: \*

Town \*

City \*

Postal Code: \*

Telephone Number:

Dialing Code

Cellular Number:

Email address:

## Purchase particulars

Purchased from: \*

Purchase date: \*

## Installation particulars

Electrician's Registration number \*

Electricians full name \*

Company name: \*

Tel. Number: \*

Dialing Code: \*

\* = compulsory fields